

Our Privacy Policy **Notice**

We are A1 Fire & Security Ltd, Company no 07099617

Our Address is: 29 Alison Road, Paignton, Devon, TQ3 1BQ
Office Contact: 0333 444 0143

It is important you read this notice- together with any other Privacy notice we may provide on specific occasions when we are collecting or processing personal information about you- so that you are aware of how any why we are using such information. We are required under the new General Data Protection Regulation (GDPR) to notify you of the information contained in this privacy notice.

What information do we collect?

We collect your Personal Data because it is necessary, in relation to taking steps to enter into a contract with you, or to provide a service to you as our customer.

We may need to keep the following data, including information you provide by filling in forms or contracts, via phone calls or email- this information might include you're:

- Name
- Address
- E-mail address
- Phone number

We do not collect any sensitive personal data about you, and any data kept will be with your consent.

How do we use your Personal Data?

We may use your personal data to:

- Provide you with goods and information about goods and services we offer.
- Carry out obligations for any contracts entered into between you and A1 Fire & Security Ltd, to provide you with the information and services that you request from us!
- Send statements and invoices to you and to collect payments
- Comply with our statutory and regulatory obligations.

<https://ssaib.org/page/privacy-policy--home-owner/>

The above link contains information from the SSAIB regarding the data they keep, and how it is used.

Disclosing your Personal Data to others

We will not share your personal data with others, unless:

- We are under a duty to disclose or share your personal details in order to comply with any legal obligation, in order to enforce or apply our rules.
- Our business enters into a joint venture with, is sold to or merged with another business. We may then share your personal details with our new business partners or owners.
- Where relevant we will require that third parties follow our data protection and privacy policies and we will require that such third parties do not use your own personal details for their own business purposes, without your prior consent.
- Your data will not be passed to any other countries- if there is a need for this it will only be at your agreement.

How long do we keep your Personal Data?

We only keep your data for as long as is necessary to fulfil the purpose we have collected it for, including the purposes of satisfying any legal, accounting or reporting requirements.

Your Rights?

Under certain circumstances, by law you have the right to:

- Request access to your personal information.
- Request correction of the data we hold about you.
- Request removal of personal data we hold about you.
- Object to processing your data where a third party is involved-in some cases this may affect the service we provide.

If you wish to review any of the above personal information, please contact us at the address listed on the top of this document or email: info@a1fireandsecurity.co.uk

If you have any questions about this privacy notice and how we handle your personal information please contact us on 0333 444 0143